



# Taglit – Birthright Israel: Canada Israel Experience SPRING/SUMMER 2010



TAGLIT • תגליט  
BIRTHRIGHT ISRAEL  
www.birthrightisrael.com

This trip is a gift from  
Taglit-Birthright Israel

## GENERAL POLICIES AND UNDERSTANDINGS

Please complete this 3-page form by carefully reading through the information.

1. Please make sure to **PRINT** your name on each of the 3 pages and sign the final page (page 3).
2. This document should give you an understanding of our expectations of you as a participant on the Canada Israel Experience program, as well as what you can expect from us.

**NAME:** \_\_\_\_\_ **TELEPHONE:** \_\_\_\_\_

**DATE OF BIRTH:** \_\_\_\_\_

### Section 1: Expectations

In an effort to ensure the success of the programs offered and to provide a positive experience for the entire group, information is distributed and orientation sessions are held with the participants prior to departure. In the event of adjustment problems of any type, the decision concerning continued participation of the group member in the program remains solely with the program sponsor and its professional staff.

**ANY ONE OF THE FOLLOWING CONSTITUTES VIOLATION OF THE BASIC POLICY AND REPRESENTS GROUNDS FOR DISMISSAL FROM THE PROGRAM AND RETURN TO CANADA WITHOUT REFUND AND AT PARTICIPANT’S EXPENSE.**

1. **THE USE, PURCHASE, SALE OR TRANSPORTING OF ILLEGAL DRUGS, OR DRUGS NOT PRESCRIBED BY A PHYSICIAN**
2. **EXCESS CONSUMPTION OF ALCOHOL DEEMED EXCESSIVE BY THE PROGRAM SPONSOR AND ITS PROFESSIONAL STAFF**
3. **DESTRUCTION OR ABUSE OF PROPERTY**
4. **UNAUTHORIZED ABSENCE FROM THE GROUP** (\* Due to the current security situation in Israel, it is imperative that participants on the Taglit-Birthright Israel: CIE program comply with all necessary safety and security precautions which include [but is not limited to] a prohibition from leaving the group at any time without the supervision of a CIE staff; for any purposes including family visits, personal time, etc.)
5. **FAILURE TO CHECK IN AT DESIGNATED TIME DETERMINED BY THE PROGRAM SPONSOR AND ITS PROFESSIONAL STAFF**
6. **PROVIDING INCORRECT OR FALSE INFORMATION REGARDING ANY PORTION OF YOUR APPLICATION**
7. **ANY OTHER BEHAVIOUR DEEMED BY STAFF TO BE UNACCEPTABLE OR ANTI-SOCIAL IN ANY WAY (I.E. SEXUAL IMPROPRIETY/HARASSMENT OF ANY KIND)**

Your program is composed of a group of approximately 40 members. Each participant is expected to accept decisions made for the group and participate in all group activities. Another expectation is CO-OPERATION; such incidental acts as loading buses, appearing at the appointed places on time, accepting responsibilities when so assigned, etc. It is very important that each group member make every effort to get along with all group members.

Your program staff are trained by Canada Israel Experience and are responsible for the group. They act on behalf of CIE, and their decisions are final. They are entrusted to take appropriate steps to ensure the welfare of the group in totality and to enforce the policies of our agency. When necessary, they may restrict individual participation when it serves to affect the success of the group. Participants are obliged to check in with their staff at the appointed time each night, where necessary.

Our goal is to offer the best possible Israel program. To do so, like any quality program, certain reasonable standards of behaviour must be maintained. Disciplinary action including terminating the tour for any participant before completion, resulting from infraction of policies or unreasonable behaviour is the prerogative of CIE. CIE reserves the right to refuse or retain any person as a member of the program, either in Canada or in Israel. In the event that it is decided to return a participant to Canada, whether this is the decision of the program sponsors, the participant, or his/her legal guardians, any expenses incurred as a result of such return are the responsibility of the participant, including land transportation, hotel accommodation, meals and any other expenses incurred. In this event, there will be no refund of the \$250USD deposit.



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Participants traveling from other Canadian cities to and from Toronto are eligible to receive a flight subsidy provided they submit proof of travel, specifically an e-ticket which states that a two-way ticket was purchased. Tickets bought on points are not valid for subsidy. Participants from Ottawa, Windsor and Quebec are eligible for a \$100 subsidy. Participants from Manitoba and the Atlantic provinces are eligible for \$150 subsidy. Participants from British Columbia, Saskatchewan, and Alberta are eligible for \$250USD. For further clarification and conditions regarding flight subsidies, please download the Flight Reimbursement Form available at: [www.israelforfree.com/forms.htm](http://www.israelforfree.com/forms.htm).

### Section 2: Terms & Conditions

#### TOURS:

- Travel arrangements will be made through Canada Israel Experience (CIE).

#### PROGRAM COSTS INCLUDE:

- Round-trip transportation Toronto - Tel Aviv and return for the duration of the program.
- Accommodation and at least two Kosher meals per day.
- Guided tours and seminars, where applicable; full tuition to cooperating institutions in Israel.

#### NOT INCLUDED IN PROGRAM COSTS:

- Transportation between your home and Toronto Pearson International Airport.
- Mandatory supplementary medical and traveler's insurance, which the participant **must** purchase prior to departure.
- Personal spending money of the participant.

#### PAYMENTS AND REFUNDS:

A \$250USD deposit must be paid to Canada Israel Experience. This payment must be made on your online application.

- This deposit is fully refundable until the deadline date as noted on the Refund Policy form.

**The entire \$250USD is non-refundable beyond the noted cancellation deadline once trip placement is confirmed, or if any infringement of the Section 1 Expectations is made.**

#### DAMAGES:

- Any damage caused by the participant to the property of the cooperating Israeli and Canadian institutions and/or companies must be paid for by the participant and/or the participant's parents or guardians.
- Any extraordinary expense incurred on behalf of the participants will be billed to the participant.

#### RESPONSIBILITY:

Canada Israel Experience (CIE) and its partners and program co-sponsors if any, act as agents only for the passengers, companies, owners, directors, tour programs and other services for CIE programs. In consequence of the foregoing, CIE and any partner or program co-sponsor are not liable or responsible for injury or damage caused directly to or indirectly to persons or property in connection with any transportation, accommodations, tour programs, or other program components or services, or resulting from thefts, customs regulation, delays, strikes, cancellations of or changes in itinerary, scheduling or from any other causes beyond control of CIE or the principals of CIE and its partners and/or co-sponsors. CIE and partners and/or co-sponsors shall not be liable for any damages or expenses sustained by the participant as the result of any foregoing causes and in the event it becomes necessary or advisable for any reason whatsoever to alter the itinerary or arrangement, such alterations may be made without any penalty to CIE, or any of its partners and/or co-sponsors, and damages or expenses, if any shall be borne solely by the program participants. All programs will include an amount of designated supervised and structured free time, for which CIE and any of its partners or co-sponsors assume no responsibility. The airline passage contract in use by the airline concerned when issued, shall constitute the sole contract between the company and purchaser of these programs and/or passengers. These programs will use the services of EL AL Israel Airlines and Air Canada or any other carrier. While in Israel, all participants will be entitled to the limited hospital and medical coverage provided through this program. All participants must have supplementary medical insurance coverage.

By completing an application for a program sponsored or co-sponsored by CIE, the applicant consents that such applications and all letters, papers, forms, statements received, as well as the data CIE may accumulate in connection with such application, are the sole and exclusive property of CIE and all such material will be held by CIE in the strictest of confidence, subject, however to CIE's right in its absolute discretion to release all or part thereof.



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CIE reserves the right to refuse or retain any person as a member of the program, either in Canada or in Israel. In the event it is decided to return a participant to Canada, whether this is the decision of the program sponsors, the participant, or his/her legal guardians, any expenses incurred as a result of such return are the responsibility of the participant, including air transportation, land transportation, hotel accommodation, meals and any other expenses incurred.

**ALL PROGRAMS, COSTS AND DATES ARE SUBJECT TO CHANGE WITHOUT NOTICE.**

### Section 3: Release & Indemnity

AND WHEREAS the Sponsor is the sponsor of the Program and as such acts only as an intermediary between the Participant and the companies, directors, organizations and suppliers of goods and services (all of the foregoing collectively called "Suppliers" herein) for the Program;

AND WHEREAS the Sponsor reserves the right to cancel, alter or modify any part of the Program in its sole and absolute discretion for any reason whatsoever with or without prior notice to the Participant.

NOW THEREFORE in consideration of the Sponsor(s) sponsorship of the Program, the Participant agrees with the sponsor as follows:

1. The Participant represents that he/she is over the age of eighteen (18) years
2. The Participant hereby expressly remises, releases and forever discharges the Sponsor, its staff, volunteers, co-sponsors, and entities associated with the Sponsor and each of them of and from all manner of actions, causes of action, demands, suits, proceedings, losses, costs, expenses, damages, claims and liabilities whatsoever both in law and equity which against them or any of them the Participant ever had, now has or hereafter can, shall or may have in connection with the participation of the Participant in the Program howsoever arising including, without limited to the generality of the foregoing, resulting from any loss, damage, death, illness, accident or injury, whether physical or mental and whether direct or consequential, to persons or property in connection with any transportation, accommodations, work and other programs and other Program components or services, or causes by delays, thefts, strikes, lockouts, other labor disputes, wars, insurrections, customs regulations, mechanical defects or failures of inadequacy of facilities or equipment provided, resulting from any acts or omissions, whether negligent or otherwise, of the Sponsor, its staff, volunteers, co-sponsors, entities associated with the Sponsor, and any Supplier, its agents, servants, employees and subcontractors or from any other cause.
3. The Participant further covenants and agrees that if it becomes necessary for any reason whatsoever to alter or modify the itinerary or arrangements, damages and expenses, if any, shall be borne solely by the Participant and shall not be the responsibility of the Sponsor, its staff or volunteers.
4. The Participant further covenants and agrees not to join, assist and/or act in concert in any manner whatsoever with any other person, firm or corporation in the making of any claim or demand or in the bringing of any proceedings or action against the Sponsor arising out of or in relation to the matters hereinbefore remised, released or discharged.
5. The Participant further covenants and agrees not to make claim or take proceedings against any other person, firm or corporation which might claim contribution or indemnity from the Sponsor, its staff or volunteers, under the provisions of any statute or otherwise.
6. The Participant understands that some travel in or near the international boundaries of the State of Israel may be on non-scheduled and non-commercial aircraft or other means of land or air transport and may include travel and meetings within internationally disputed areas and that the Participants life, medical, travel or other insurance may not provide coverage for loss, damage, injury or death in these circumstances.

